



Aquila Hotels & Resorts is a company showcasing high levels of environmental consciousness and social awareness never missing the opportunity to prove its strong commitment to protect our home: our earth and our people.

Aquila Hotels & Resorts is a Greek-owned hotel chain strongly committed to minimise and make the best out of the company's impact and interaction with local environmental, social, economic and cultural structures existing in the unique locations that host its hotel and resort. The company is determined and takes specific actions, in order to positively contribute to the protection and preservation of the environment and cultural heritage, to the social coherence and the economic florescence of its properties' surroundings.

Aquila Hotels & Resorts strictly follow the policies below:

- Environmental policy
- Community policy
- Employment policy
- Clear Health & Safety policy
- Purchasing policy
- Quality policy
- Child abuse policy



ENVIRONMENT & SUSTAINABILITY

at AQUILA HOTELS & RESORTS



OUR AWARDS



TRAVELIFE GOLD

Is an internationally recognized independent sustainability certification scheme which helps hotel members around the world to improve their environmental social and economic impacts cost-effectively.



BLUE FLAG

Is a voluntary eco-label award which works towards sustainable development of beaches and marinas through strict criteria dealing with Water Quality, Environmental Education and Information, Environmental Management, Safety as well as other Services.



GREEN KEY

Is an eco label award which aims to increase the use of environmentally friendly and sustainable methods of operation and technology in the establishments.



ISO 22000:2005

Sets out the requirements for a food safety management system in order to be certified. It maps out what an organization needs to do to demonstrate its ability to control food safety hazards in order to ensure that food is safe.



TUI UMWELT

This TUI award exists since 1996 concerning hotels that are especially committed to protect the environment and be socially responsible. TUI intends to increase the TUI Environmental Champion awareness and commitment of the hoteliers for sustainability issues.

Please note that some of the above practices & awards vary from hotel to hotel.

AQUILA

HOTELS & RESORTS



BELIEVE IN PEOPLE

BELIEVE IN
ENVIRONMENT & SUSTAINABILITY

BELIEVE IN THE FUTURE



www.aquilahotels.com

AQUILA
RITHYMNA BEACH

AQUILA
PORTO RETHYMNO

AQUILA
ELOUNDA VILLAGE

AQUILA
ATLANTIS HOTEL

 eco team

AQUILA'S ENVIRONMENTAL POLICY

We have adopted an integrated policy covering in total the environmental themes related to our operations, including Energy, Water and Solid Waste Management, Air Quality, Coastal and Marine Environment, as well as local Landscape and Nature. In addition, our policy covers company's purchases, customer information and personnel as well as all external cooperators and community involvement.

ENERGY MANAGEMENT

- Water is heated with solar thermal collectors
- Thermal isolation is extensively employed, while shading components increase natural cooling in rooms
- Energy efficient light bulbs are used extensively throughout the hotel. In addition, magnetic key cards are used to switch lights off when guests leave the room
- An energy optimized system is used for the laundry
- The main building is efficiently warmed or cooled by central heating system with VRV systems
- Energy is monitored and reported on a monthly basis

WATER MANAGEMENT

- Water efficient filters and mixing water taps are used in bathrooms
- Automatic irrigation is employed in the gardens during the cooler hours
- Water is recycled for secondary uses such as irrigation
- Water is monitored and reported on a monthly basis

SOLID WASTE MANAGEMENT

- We undertake efforts to limit the use of disposable products
- We are following an extensive recycling of plastics, paper, aluminum, batteries and toner cartridges
- We choose returnable glass containers wherever available
- We recycle more than 250 tons of wasted per year
- Used oil and fats are collected for recycling and converted to biodiesel by an external company

AIR QUALITY

- Electric vehicles are used within the hotel
- We avoid air polluting products
- We encourage the use of public transportation to guests and employees



COASTAL & MARINE ENVIRONMENT

- We undertake initiatives for the protection of sea turtles & the biodiversity of our local & native marine species
- The beach is properly organized and regularly cleaned, while bathing water quality is constantly monitored
- Our initiatives on the beach are recognized through the Blue Flag award
- Cleaning of the beach actions in cooperation with various organizations

LANDSCAPE & NATURE

- Use of chemicals in gardening is limited and organic farming methods are applied
- Local flora is extensively cultivated in the gardens in order to save water
- Our Eco Team in cooperation with guests performs systematic planting of local trees & herbs and other activities

GUEST INFORMATION

- Guests are informed on how to support water management (bathroom notification card)
- Every week, a botanical walk is organized for the presentation of Cretan flora
- A weekly slide show is presented by "Archellon" the Sea Turtle Protection Society
- Recycling bins are made available to hotel guests
- We support environmental activities such as "World Environmental Day", "International Blue Flag", "Clean up the Med"
- Daily activities of our animation team offer cultural & environmental programs to our guests
- ECO learning and activities in our kids club
- Personnel involvement

PERSONNEL INVOLVEMENT

- Employees play an important role through the hotel's Eco Team
- Members of our staff undertake environmental seminars and training every year

PROCUREMENT POLICY

- We apply environmental criteria when purchasing cleaning supplies
- Plastic has been replaced by unbleached paper in several applications
- We choose greater sized packages of purchased materials to reduce waste volume



AQUILA'S VISION OF SOCIAL RESPONSIBILITY

Through our operation and policies, we aim to positively contribute to the social coherence, economic development, preservation of the environment and the cultural heritage wherever we operate and beyond.

It is the commitment of **Aquila Hotels & Resorts** to respect and follow the national legislation concerning environment, labor and human rights, to support finance, health & safety, the protection of children and the discouragement of child labor.

Some of our actions include:

- Donations to various organizations
- Close cooperation with the Greek Organization "The smile of the child"
- Aquila Hotels & Resorts supports the local schools with free maintenance services, excursions and donations.
- In order to support the local economy, we use regional suppliers where we purchase fresh fish, meat, cheese, vegetables, fruits, pastries etc. for our food and beverage outlets.